

Section 4 Integrated Impact Assessment

Summary Report Template

Each of the numbered sections below must be completed

Interim report		Final report	✓	(Tick as appropriate)
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1. Title of plan, policy or strategy being assessed

Edinburgh Joint Carers Strategy 2019-22 Implementation Plan Review

2. What will change as a result of this proposal?

As part of the EIJBs 2020/2021 Financial Plan, a saving of £900,000 was identified from the Scottish Government Carers' Strategy funding, which had not been committed fully. This was presented to the IJB on 28 April 2020. Owing to the requirement to present a balanced budget, a further decision was made by the IJB on 16 June 2020 to pause the award of Carer Support Contracts due to commence on 1 October 2020, to provide an opportunity to consider all options across the Partnership, to achieve a route to break even.

The project objective is to make a financial contribution to the 2020/2021 break even position for the EHSCP whilst continuing to:

- Implement actions from Edinburgh Joint Carers Strategy 2019-2022 to ensure carers are well supported and are able to access support.
- Ensure the Local Authority and IJB meet statutory duties set out in the Carers (Scotland) Act 2016 in areas of information and advice, adult carer support plans, and, access to support where carer needs meet defined threshold.

In addition to the previously identified £900k savings, additional financial contributions have been identified, via step one or two below:

Step 1 - Progress with proposed investment in contracted carer supports, with a delay to January 2021, , reducing some investment activity

Step 2 - Progress with proposed investments in contracted carers supports, with a delay to January 2021, and reduce further investment activity

It is recognised that to ensure the sustainable delivery of carer supports that meet carers need, the next stage of the Carers strategy implementation will review and better understand existing replacement care and respite options, identify where gaps exist and develop an financial plan as to how we meet these.

3. Briefly describe public involvement in this proposal to date and planned

- The Joint Carers Strategy was developed using gap analysis and feedback from consultation with carers and input from the EIJB carers representative. The volume and types of activity included within the strategy were based upon this gap analysis. The costing for the strategy and subsequent tenders have been based upon the Scottish Government Financial Memorandum under the Carers' Act¹ and gives consideration to the consumer price index with appropriate uplifts. It was through this process that a surplus in funding was identified for the 2020/21 financial year.
- Third sector providers have been informed that the awarding of new contracts has been paused.

4. Date of IIA

1st July 2020

5. Who was present at the IIA? Identify facilitator, Lead Officer, report writer and any partnership representative present and main stakeholder (e.g. NHS, Council)

Name	IIA role	Job Title	Date of IIA training
Madeline Martin	Carers stakeholder rep	Interim Carer Service Development Manager	
Kirsty Dewar	Carers stakeholder rep	Strategic Planning & Commissioning Officer	
Jenny McCann	Facilitator/ Report writer	Programme Manager - Transformation	16/03/20
Sarah Bryson	Note taker	Strategic Planning & Commissioning Officer	Nov 2017
Katie McWilliam <i>(not present at IIA however)</i>	Lead Officer	Strategic Planning & Quality Manager - Older People & Carers	2009

¹ <https://www.parliament.scot/parliamentarybusiness/CurrentCommittees/90648.aspx>

contribute to report and process)			
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6. Evidence available at the time of the IIA

Evidence	Available?	Comments: what does the evidence tell you?
<p>Data on populations in need:</p> <p><i>Scotland's Carers Report (2015):</i> https://www.gov.scot/publications/scotlands-carers/</p> <p><i>Edinburgh Joint Carers' Strategy 2019-2022:</i> https://www.edinburghhsc.scot/wp-content/uploads/2020/06/Edinburgh-Joint-Carers-Strategy-2019-2022-FINAL.pdf</p>	Yes	<p>Provides demographic data about unpaid carers in Scotland in 2015 (currently most accurate source of information). This highlights:</p> <ul style="list-style-type: none"> - Estimated 759,000 carers aged 16+ in Scotland - 17% of the adult population - Overall 41% of carers are men; and 59% are women - The age group someone is most likely to be a carer is 55-64 years old - Working age women are much more likely to be carers than men - Over half of older carers (aged 65 and over) provide 35 hours of care a week or more compared with just over a fifth of young carers aged under 24. <p>The Scottish Household Survey (2011) estimates there are 65,084 carers living in Edinburgh, this is 13.7% of the population. 13,761 carers in Edinburgh provide more than 50 hours care per week.</p> <p>We expect to see an increase in the number of people who are carers in the city over the coming years as a direct result of predicted changes in Edinburgh's population, and our ability to get better at identifying carers.</p> <p>Voice of Carers Across Lothian (VOCAL) are a local carer support organisation and since 2011, they have carried out a bi-annual survey of unpaid carers in Edinburgh and Lothian. 915 Edinburgh Carers responded to the most recent 2018 survey:</p> <ul style="list-style-type: none"> • 59% of carers reported a negative impact on their own health as a

Evidence	Available?	Comments: what does the evidence tell you?
<p><i>Strategic needs Assessment City of Edinburgh HSCP (2015)</i> https://www.edinburghhsc.scot/wp-content/uploads/2020/01/Joint_Strategic_Needs_Assessment.pdf</p> <p><i>Edinburgh HSCP Joint Strategic Needs Assessment: Health and Care Needs of People from Minority Ethnic Communities (April 2018)</i> https://www.edinburghhsc.scot/wp-content/uploads/2020/03/JSNA-Health-Needs-of-Minority-Ethnic-Communities-Edinburgh-April-2018.pdf</p>		<p>result of caring</p> <ul style="list-style-type: none"> • 47% of carers reported being a carer made money and finances more difficult • 1/3 of carers reported never having had time away from caring. <p>Provides supporting information for understanding the demographics of the wider population in the City of Edinburgh</p> <p>Provides an understanding of what contributes to poor health and wellbeing and the barriers and challenges to seeking and obtaining support (many being interrelated). The report includes an overview of the main contributors, from the perspective of people in minority groups and people involved in supporting them. These include:</p> <p>The impact of discrimination and racism</p> <ul style="list-style-type: none"> • Language barriers and literacy issues - affecting access and engagement • Poverty and low socio-economic status • Social isolation • Culture and religion-specific issues which impact on health-seeking behaviours • Stigma e.g. of mental health issues • Impact of trauma and crisis in home country e.g. asylum seekers • Interaction with the health care system – expectations versus reality. <p>Actions highlighted as needed to address these include:</p> <ul style="list-style-type: none"> • Staff training including cultural sensitivity • Recognition of the role of the Third Sector • Effective community engagement • Developing effective approaches to

Evidence	Available?	Comments: what does the evidence tell you?
<p><i>Edinburgh Integration Joint Board Strategic Plan (2019-2022)</i> https://www.edinburghhsc.scot/wp-content/uploads/2020/01/Strategic-Plan-2019-2022-1.pdf</p>		<p>prevention including overcoming isolation.</p> <p>Details the Strategic direction of the EHSCP</p>
<p>Data on service uptake/access:</p> <p><i>Carers UK - Caring behind closed doors Forgotten families in the Coronavirus outbreak (April 2020)</i> https://www.carersuk.org/images/News_and_campaigns/Behind_Closed_Doors_2020/Caring_behind_closed_doors_April20_pages_web_final.pdf</p> <p>Carers Week 2020 Research Report https://www.carersweek.org/images/CW%202020%20Research%20Report%20WEB.pdf</p>	<p>Yes</p>	<p>The following reports highlight the impact of COVID-19 on carers</p> <p><i>Caring behind closed doors -From 890 carers surveyed in Scotland for this report:</i></p> <ul style="list-style-type: none"> - On average, carers are providing 10 more hours of unpaid care due to the corona virus outbreak than before and 39% of carers are providing this due to local services being suspended, closing, or reducing - Over half (55%) of carer agreed or strongly agreed with the statement, “I feel overwhelmed and worry I will burnout in the coming weeks” - 72% of carers are providing more help with emotional support, motivation and checking in on the person they care for - Carers are seeing an increase in costs with 79% of carers spending more money at the moment - An estimated 4.5million people in the UK have become unpaid carers since start of pandemic <p>Carers Week 2020 Research Report</p> <ul style="list-style-type: none"> - Increased number of unpaid carers- 4.5 million people, UK wide, have started caring since the corona virus pandemic started - In Scotland, 16% of the adult population (729,000 people) said they were already providing care before the pandemic and a further 9% (392,000) have said they have started caring since the outbreak started. - People providing care since the start of the outbreak were more likely to be in paid work (62%), compared with those who were already providing care pre-outbreak who are less likely to be in

Evidence	Available?	Comments: what does the evidence tell you?
<p><i>EHSCP services data during COVID-19 response</i></p>		<p>paid work (48%)</p> <ul style="list-style-type: none"> - In total, one in four workers (26%) are juggling an unpaid caring role and working - The top three most frequently chosen challenges by all unpaid carers were; <ol style="list-style-type: none"> 1. Managing the stress and responsibility (71%) 2. The negative impact on their physical and mental health (70%) 3. Not being able to take time away from caring (65%) - The report states the awareness of unpaid carers has increased since the outbreak of corona virus according to the general public. However, 65% of people said they thought unpaid carers were not valued. Women were more likely to think this (69%) compared to men (61%). The report also highlights that nearly 7 out of ten people (69%) in the general public feel the Government have not done enough to support unpaid carers during the pandemic and almost three- quarters (75%) feel the Government should do more - A recommendation from the report is 'Identify and Provide Carers with Support'. This recommendation highlights that "Unpaid carers are still not routinely identified or supported by health and social care professionals. Greater consistency is needed in connecting carers to support available to look after their own mental and physical health and wellbeing." Within Edinburgh we should seek to continue our efforts and our investment in carer support staff who can directly link with colleagues in both acute and primary clinical areas and within locality teams to ensure early carer identification is paramount to ensure emotional and practical support if offered to carers alongside connections to third sector carer organisations and Adult Carer Support Plans and Young Carer Statements <p>8,318 carers were contacted during the COVID-19 response via the carer</p>

Evidence	Available?	Comments: what does the evidence tell you?
<p><i>Draft EIJB Performance report (2019-20)</i></p> <p><i>EHSCP contribution to Carers Census (due for published Nationally in May 2020, but delayed due to COVID-19)</i></p> <p><i>Edinburgh Joint Carers' Strategy 2019-2022</i></p>		<p>information mail out to carers which was in partnership with EHSCP and third sector carer organisations. Notably, there are an estimated 65,000 carers in Edinburgh</p> <p><i>Draft EIJB Performance report (2019-20)</i> highlights that Throughout 2019/20 the number of Carers Assessments/Adult Carer Support plans/Young carer statements completed has increased by 9%, with 936 completed over this period.</p> <p>Provides data about unpaid carers in the City of Edinburgh. In addition to the information highlighted above in the EIJB Draft Performance report above. The census tells us that between October 2018-March 2019:</p> <ul style="list-style-type: none"> • <i>528 carers were identified via a Carers Assessment, Adult Carer Support Plan or Young Carers Statement.</i> • <i>535 carer assessments have been completed.</i> • <i>Just over a fifth of the assessments, 119, were completed with the new assessment tool. Of these 119:</i> <ul style="list-style-type: none"> - <i>85% provide 50+hrs of care a week</i> - <i>Life balance, Emotional wellbeing/ Future Plans and Health were the top 4 impacts of their caring role</i> - <i>105 said they were able to continue caring, 7 said they were not</i> <p>Carers Strategy details how it was developed in a co-productive manner using gap analysis and feedback from consultation with carers and input from the EIJB carers representative. The strategy and subsequent procurement exercise was designed to meet this demand and ensure we meet our statutory duties</p>
<p>Data on equality outcomes</p> <p><i>MECOPP Ethnic Minority Report</i> https://www.mecopp.org.uk/mecopp-</p>	<p>Yes</p>	<p><i>MECOPP Ethnic Minority Report</i> tells us:</p> <ul style="list-style-type: none"> - <i>Edinburgh has 8% of Scotland's BME population</i>

Evidence	Available?	Comments: what does the evidence tell you?
<p>publications/2018/12/14/briefing-sheet-07scotlands-black-and-minority-ethnic-carers-an-update-informal-caring-within-scotlands-black-and-minority-ethnic-communities</p> <p><i>Numbers of carers in receipt of carers allowance (May 2018)</i></p>		<ul style="list-style-type: none"> - Edinburgh recorded a total BME Carer population of 2504 in the 2011 census. <p><i>Numbers of carers in receipt of carers allowance in Edinburgh (May 2018):</i></p> <ul style="list-style-type: none"> - 4,552 in receipt of carers allowance - 2% of payments to those 65+ - 97% of those in receipt are of working age (18-64) <p>Data is available by ward, further analysis is required to understand split by Scottish Index for Multiple Deprivation (SIMD)</p>
<p>Research/literature evidence:</p> <p><i>Report on the Carers (Scotland) Bill's Financial Memorandum (FM):</i> https://www.parliament.scot/parliamentarybusiness/CurrentCommittees/90648.aspx</p> <p>FOI requests about Carers spending across Local Authorities/ HSCPs in Scotland</p> <p><i>Carers UK - Caring behind closed doors Forgotten families in the Coronavirus outbreak (April 2020)</i> https://www.carersuk.org/images/News_and_campaigns/Behind_Closed_Doors_2020/Caring_behind_closed_doors_April20_pages_web_final.pdf</p>	<p>Yes</p>	<p>Both of the following documents provided were the basis upon which the Carers Strategy costings were developed. They demonstrate that the strategy takes into account best practices and consistent with spending by other HSCPs/ Local Authorities.</p> <p>The Carers Bill Financial Memorandum FM provides guidance to local authorities on the anticipated costs to implement that Carers Bill/ It supports the Policy Memorandum (PM) which sets out the Scottish Government's intentions that carers "should be better supported on a more consistent basis so that they can continue to care, if they so wish, in good health and to have a life alongside caring</p> <p>Coalition of Carers in Scotland (COCIS) collated summary of FOI requests about Carers spending across Local Authorities/ HSCPs in Scotland</p> <p>Demonstrates the Impact of COVID-19 on carers – please see Data on service uptake/access section for details.</p>

Evidence	Available?	Comments: what does the evidence tell you?
<p>Carers Week 2020 Research Report https://www.carersweek.org/images/CW%202020%20Research%20Report%20WEB.pdf</p>		<p>Demonstrates the Impact of COVID-19 on carers – please see Data on service uptake/access section for details.</p>
<p>Public/patient/client experience information</p> <p><i>EIJB Annual Performance Report 2019/2020</i></p> <p><i>Carers Information Support Team Annual Report: Carer Support Hospital Discharge Service (CSHDS) carer feedback</i></p>	<p>Yes</p>	<p><i>Carer Story of difference in the EIJB Annual Performance Report 2019/2020 from Hospital Discharge Carer Support Service</i></p> <p><i>Carer Support Hospital Discharge Service (CSHDS) carer feedback.</i> From 42 carer service evaluations received for 2019/20 (pre lockdown):</p> <ul style="list-style-type: none"> - 95% of carers felt more supported in their caring role following contact with the (CSHDS) and the creation of their Adult Carer Support Plan - The average score given when asked what difference to their own life support from the CSHDS had meant to them was 3.3. (1 being no or low and 5 being significantly positive) with one carer stating, “I feel that I have someone to talk to and I am glad I have a plan in place for emergency care should anything happen to me” and another saying “The support was good as finally someone was able to listen and understand all the many issues one has trying to look after a household like this - Carers felt the main outcomes from their contact with the CSHDS were: completion of their ACSP (74%); the emotional support they received (48%); being connected to other appropriate services (38%) and referral on to the Edinburgh Carer Support Team (24%) <p>Carers also wrote:</p> <ul style="list-style-type: none"> - “I cannot thank the support worker enough for the time given to me in helping me deal with my mother’s care needs. He dealt with everything

Evidence	Available?	Comments: what does the evidence tell you?
<i>Contract monitoring</i>	Yes – requested	<p>he said he would and this was done without delay. He guided me without making decisions for me and these were actioned immediately.”</p> <ul style="list-style-type: none"> - “To have support available is vital for the health and wellbeing of the carer. Thank you very much.” - “The support worker was very helpful and supportive. Just wish I had known about the Carer Support Team sooner. Before that I felt I was floundering around in the dark” - “On the few occasions I met my carer support worker (named) I found him sincere, empathetic and supportive. He suggested I see my doctor to have a check up since I presented in a very tense, stressed way. His role was to make sure he could help me to cope in my caring role.” <p>Feedback from contract monitoring</p>
<p>Evidence of inclusive engagement of service users and involvement findings</p> <p><i>Edinburgh Joint Carers’ Strategy 2019-2022</i></p>	Yes	<p>Carers Strategy details how it was developed in a co-productive manner using gap analysis and feedback from consultation with carers and input from the EIJB carers representative. As part of the development of this in 2018 Public consultation was completed</p>
<p>Evidence of unmet need</p> <p><i>Edinburgh Joint Carers’ Strategy 2019-2022</i></p> <p>Census information and Scottish household survey</p>	Yes	<p>The volumes and types of activity included within the strategy were based upon gap analysis deduced following consultation with carers and input from the EIJB carers representative.</p> <p>Census information and Scottish household survey estimates number of carers in Edinburgh as circa 65,000, however we are currently working with circa 8,318. This leaves 57,000 who are no in contact with services, indicating the</p>

Evidence	Available?	Comments: what does the evidence tell you?
<i>Action for implementation plan is to gather additional data on unmet need</i>		potential level of need <i>To be developed as part of the work with successful providers, following contract award</i>
<p>Good practice guidelines</p> <p><i>Equal Partners in Care – EPIC</i> https://learn.nes.nhs.scot/22660/person-centred-care-zone/carers/equal-partners-in-care</p> <p><i>Carer Positive Guidelines</i> http://www.carerpositive.org/</p> <ul style="list-style-type: none"> - <i>NHS L (Exemplary carers positive employer)</i> https://news.nhslothian.scot/Pages/20181206_CarerPositive.aspx - <i>CEC (Engaged)</i> - <i>Action in implementation plan is to increase the number of carer positive employers across Edinburgh</i> 	Yes	<p><i>Equal Partners in Care (EPIC):</i> is a learning resource for health and social care staff which will help staff/students to have better conversations and interactions with carers. The aim is to make a positive difference and improve outcomes for carers and the people they care for</p> <p><i>Carer Positive:</i> Carer Positive is operated by Carers Scotland on behalf of the Scottish Government. In 2011, a ‘Caring for Carers’ scheme was listed as one of the Scottish Government’s ten manifesto commitments for carers. The aim of this commitment was to “recognise those employers who offer the best support to carers, allowing them the flexibility they often need to deliver care at home.”</p> <ul style="list-style-type: none"> - <i>NHS Lothian- Exemplary Carer Positive Employer</i> award received in 2018. This award is presented to employers in Scotland who have created a working environment which values and supports their employees that have additional caring responsibilities at home - <i>CEC- Are an Engaged Carer Positive Employer</i> - <i>Work to increase number of employers to be developed as part of post contract award follow up with successful providers</i>
Environmental data	No	
<p>Risk from cumulative impacts</p> <p><i>Risk of increased demand change in boarder service as result of COVID-19 – report of COVID</i></p>	Yes	All the carer organisations have continued to operate through Covid-19, providing remote support in creative ways as a result of Scottish Government guidance, Many

Evidence	Available?	Comments: what does the evidence tell you?
		<p>support/ services for cared for people, that keep the carer well have been put on hold, or reduced over the past 3 months, for example:</p> <ul style="list-style-type: none"> - Day supports - Residential respite - Some care at home services <p>Resulting in increased pressure on carers.</p> <p>Short breaks programme for carers has had to be suspended because it is groups based.</p> <p>Third sector charities are as whole reporting additional strain and financial pressures because of COVID-19, raising questions about viability about some third sector provision going forward.</p> <p>For example some charities that provide residential respite, may not be viable going forward because of the COVID-19 pandemic.</p> <p>As a result demand for statutory services is likely to increase.</p>
Other (please specify)	No	
Additional evidence required	No	

7. In summary, what impacts were identified and which groups will they affect?

<p>Equality, Health and Wellbeing and Human Rights</p> <p>Step 1</p> <p>Positive</p> <ul style="list-style-type: none"> - Carer provision will double over the contract term - Increase choice and access to support for carers over the contract term - Increase in carer support workforce over the contract term - Increased % of carers feel supported to continue in their caring role (National Indicator 8) over the contract term - Additional training and support for staff - Access to support for employees that are carers <p>Negative</p> <ul style="list-style-type: none"> - Full funding will not be utilised in 2020-21 financial year - Delay in the provision of services to April 2021 - Challenge to respond to the increased demand for carers services brought on by the impact of COVID-19 <p>Step 2</p> <p>Positive</p> <ul style="list-style-type: none"> - Carer provision will double over the contract term - Increase choice and access to support for carers over the contract term - Increase in carer support workforce over the contract term - Additional training and support for staff - Access to support for employees that are carers <p>Negative</p> <ul style="list-style-type: none"> - Full funding will not be utilised in 2020-21 financial year - Delay in the provision of services to April 2021 and an increase in length time for services to reach capacity - Challenge to respond to the increased demand for carers services brought on by the impact of COVID-19 - Delays in carer support for hospital d/c and locality teams - Loss of opportunity to respond to future gaps in services - Lack of continuity and transition support for young adult carers 	<p>Affected populations</p> <p>All carers, in particular older adults and women Cared for people including those with disabilities</p> <p>Staff</p> <p>All carers, in particular older adults and women Cared for people including those with disabilities</p> <p>All carers, in particular older adults and women Cared for people including those with disabilities</p> <p>Staff</p> <p>All carers, in particular older adults and women Cared for people including those with disabilities</p>
<p>Environment and Sustainability</p> <p>No Impact</p>	<p>Affected populations</p>

Economic	Affected populations
<u>Step 1</u>	
Positive <ul style="list-style-type: none"> - Market capacity is optimised via an ambitious implementation plan. - Increased investment in the market over the period of the contract 	Carers, cared for people, wider stakeholders
Negative <ul style="list-style-type: none"> - Full funding will not be utilised in 2020-21 financial year - Sustainability of lots may be jeopardised, leading to a disproportionate impact on some carers – further work would be required to identify where the impact would fall - Sustainability of the organisations as a result of the delay in the awarding of contracts 	Carers, cared for people, wider stakeholders, staff
<u>Step 2</u>	
Positive <ul style="list-style-type: none"> - Market capacity is optimised via an ambitious implementation plan. - Increased investment in the market over the period of the contract 	Carers, cared for people, wider stakeholders
Negative <ul style="list-style-type: none"> - Full funding will not be utilised in 2020-21 financial year - Sustainability of lots may be jeopardised, leading to a disproportionate impact on some carers – further work would be required to identify where the impact would fall - Sustainability of the organisations as a result of the delay in the awarding of contracts 	Carers, cared for people, wider stakeholders, staff

8. Is any part of this policy/ service to be carried out wholly or partly by contractors and how will equality, human rights including children’s rights , environmental and sustainability issues be addressed?

The Carers Strategy will make use of private and voluntary sector provision of services. Contracts/Grants/Framework agreements are already in place for this. All equality, human rights, environmental and sustainability issues are covered by the contracts/framework agreements/funding agreement.

9. Consider how you will communicate information about this policy/ service change to children and young people and those affected by sensory

impairment, speech impairment, low level literacy or numeracy, learning difficulties or English as a second language? Please provide a summary of the communications plan.

The proposal will be communicated by publication of the EIJB papers on 14th July, for the meeting on 21st July. Usual methods and mechanisms for accessibility will apply.

A communications plan to support the implementation of the Carers Strategy will be reviewed in light of COVID-19 and the outcome of the IJB meeting on 21st July with specific information for unpaid carers and staff and will include consideration of easy read and dementia friendly versions, BSL, Braille, hearing loop, information on screens, audio signage, and use of Happy to Translate.

10. Does the policy concern agriculture, forestry, fisheries, energy, industry, transport, waste management, water management, telecommunications, tourism, town and country planning or land use? If yes, an SEA should be completed, and the impacts identified in the IIA should be included in this.

No, not applicable

11. Additional Information and Evidence Required

If further evidence is required, please note how it will be gathered. If appropriate, mark this report as interim and submit updated final report once further evidence has been gathered.

None required

12. Recommendations (these should be drawn from 6 – 11 above)

Proceed with proposal as agreed by IJB on 21st July 2020, implementing mitigations outlined in Project brief and ensuring communications plan is updated in light of COVID-19 and outcome of IJB decision.

13. Specific to this IIA only, what actions have been, or will be, undertaken and by when? Please complete:

Specific actions (as a result of the IIA which may include financial implications, mitigating actions and risks of cumulative impacts)	Who will take them forward (name and contact details)	Deadline for progressing	Review date

Specific actions (as a result of the IIA which may include financial implications, mitigating actions and risks of cumulative impacts)	Who will take them forward (name and contact details)	Deadline for progressing	Review date
Comprehensive Implementation Plan for Edinburgh's Joint Carers Strategy for 2021-22	Kirsty Dewar	Dec 2020	March 2021
Finalise communications plan to support the implementation of the Carers Strategy and COVID-19 adaptation and renewal plan	Kirsty Dewar	October 2020	December 2020
BME carer supports – there would be no change to what is currently being offered until March 2022 when the grants programme comes to an end and the BEMAS parent carers contract also ends. Sufficient budget will be retained to ensure BME services can be recommissioned.	Kirsty Dewar	December 2021	March 2022

14. How will you monitor how this policy, plan or strategy affects different groups, including people with protected characteristics?

The Carers Strategy Annual Report will be presented to Performance and Delivery Committee and then to the EIJB in the Autumn 2020.

An outcomes based evaluation, will provide a rich understanding of the impact of the strategy on people (carers & cared for) which will be used to iteratively inform and improve service delivery in subsequent years. This will be applied against the finance available.

Monitoring of activity and spend will be built into the reporting for the savings and governance programme.

Where appropriate, there will be ongoing consultation with carers, staff and patients, about any changes.

It is expected the impact of COVID-19 will result in an increase in demand for carer support, early evidence from services supports this assumption. It may be that changes will be required to the services available for carers which are not

currently quantifiable. This will be monitored closely throughout the coming months

15. Sign off by Head of Service/ Project Lead

Name: *Kate McWilliam*

Date: *6th July 2020*

16. Publication

Send completed IIA for publication on the relevant website for your organisation.
[See Section 5](#) for contacts.

Section 5 Contacts

- **East Lothian Council**

Please send a completed copy of the IIA to equalities@eastlothian.gov.uk and it will be published on the Council website shortly afterwards. Copies of previous assessments are available via http://www.eastlothian.gov.uk/info/751/equality_diversity_and_citizenship/835/equality_and_diversity

- **Midlothian Council**

Please send a completed copy of the IIA to zoe.graham@midlothian.gov.uk and it will be published on the Council website shortly afterwards. Copies of previous assessments are available via http://www.midlothian.gov.uk/downloads/751/equality_and_diversity

- **NHS Lothian**

Completed IIAs should be forwarded to impactassessments@nhslothian.scot.nhs.uk to be published on the NHS Lothian website and available for auditing purposes. Copies of previous impact assessments are available on the NHS Lothian website under Equality and Diversity.

- **The City of Edinburgh Council**

Completed impact assessments should be forwarded to Strategyandbusinessplanning@edinburgh.gov.uk to be published on the Council website.

- **City of Edinburgh Health and Social Care**

Completed and signed IIAs should be sent to Sarah Bryson at sarah.bryson@edinburgh.gov.uk

- **Edinburgh Integration Joint Board**

Completed and signed IIAs should be sent to Sarah Bryson at sarah.bryson@edinburgh.gov.uk

- **West Lothian Council**

Complete impact assessments should be forwarded to the Equalities Officer.