

Section 4 Integrated Impact Assessment

Summary Report Template

Interim report		Final report	x
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1. Title of plan, policy or strategy being assessed

Accommodation Services for People with Mental Health Problems - Firrhill

2. What will change as a result of this proposal?

The Firrhill service provides Grade 5 accommodation for people moving on from the Royal Edinburgh Hospital (6 patients). This is a 24 hour waking staff cover, provided through a combination of continuing care from NHS Lothian staff and care and support provided by three organisations:

- Carr Gomm - provision of accommodation, care and support
- Penumbra - provision of peer support
- Volunteer Edinburgh – provision of Community Connecting Services.

The contract is for a period of 2 years with the option to extend for a further 12 months.

3. Briefly describe public involvement in this proposal to date and planned

The service and contract is based on the Wayfinder Graded Support Model. The development of Grade 5 support and accommodation at Firrhill was co-produced by a representative group of Wayfinder partners including clinicians, social workers, service user and carers and their representatives and third sector organisations including support and accommodation providers. This occurred in the Firrhill Cluster Meeting which met regularly (12 meetings in total) from February - September 2015. The Firrhill Cluster group members (inclusive of representation from all partners) used a democratic process to agree which multiagency partners would provide services for the Public Social Partnership test of change.

Service users living at Firrhill also contributed their experiences in Stories of Changing Lives 3, a collection of stories and artwork of people who have spent time in the Royal Edinburgh Hospital, describing their journeys from hospital to community <http://rehpatientscouncil.org.uk/wp-content/uploads//2017/10/REH-Patients-Council-Stories-Of-Changing-Lives-III.pdf>

Consultation on continuation of the Firrhill service was discussed at the Wayfinder Monitoring and Evaluation group with incumbent partners and collective advocacy representatives at meetings on 06.07.17; 26.10.17 and 14.12.17.

Initial evaluation of the Firrhill service was presented to Wayfinder partners and stakeholders at a meeting on 09.08.17.

4. Date of IIA

Thursday 1 March 2017

5. Who was present at the IIA? Identify facilitator, Lead Officer, report writer and any partnership representative present and main stakeholder (e.g. NHS, Council)

Name	Job Title	Date of IIA training
Colin Beck	Strategy and Quality Manager Mental Health and Substance Misuse, EH&SC Partnership	
Chris Bruce	Lead on Equality and Human Rights – NHS	
Sarah Bryson	Strategic Planning and Commissioning Officer, EH&SC Partnership	21 November 2017
Michele Harrison	Research Fellow Firefly Research Queen Margaret University	
Linda Irvine	Strategic Programme Manager Mental Health and Wellbeing NHS Lothian	

6. Evidence available at the time of the IIA

Evidence	Available?	Comments: what does the evidence tell you?

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Data on populations in need		The extent of demand for this service for people with protected characteristics is to be further considered when planning further services. Is there sufficient, suitable capacity?
Data on service uptake/access		Service users are referred from those currently long term in hospital. Referral criteria has been agreed. To date, no-one has been denied the service due to any protected characteristic There is currently one resident with mobility issues.
Data on equality outcomes		
Research/literature evidence		<ul style="list-style-type: none"> • The aim of the Wayfinder Partnership is to enable service provision for this group of people to be recovery orientated, evidence based and aspirational by ensuring the places people live and the people who work with them support their rehabilitation. • The Wayfinder Graded Support Model was developed as part of the partnership. This was informed by <ul style="list-style-type: none"> ○ stakeholder engagement over a 3 year period (clinicians based in hospital and community services, service user representatives, carer representatives, third sector organisations including those that provide support and accommodation services). ○ Systematic review of literature, research with the service user group to understand their perspectives of recovery (Bredski et al. 2015) and

Evidence	Available?	Comments: what does the evidence tell you?
		<p>research to understand current support and accommodation environments commissioned in CEC (Harrison et al. 2014)</p> <ul style="list-style-type: none"> • A stakeholder event in August 2013 agreed the following 3 areas as important in supporting people's rehabilitation and recovery. <ul style="list-style-type: none"> ○ Feeling safe and secure wherever you live (Graded Support); ensuring the person has the right support in the right place at the right time. ○ Understanding and supporting the person's needs and managing risks (Person Centred Choice); recognising people's assets and working towards their goals and aspirations. Ensuring they have the support from mental health services they require to stay well and live their life. ○ Addressing daily living skills and engaging in activities (Meaningful Days); building skills to look after yourself and your home, building social connections and participating in work opportunities. • These were used to create the Wayfinder Graded Support Model and describe the differing types of living environment and multiagency support that would be required to support service users at different stages of their recovery. • Standardised Assessment tools have been used to create thresholds to

Evidence	Available?	Comments: what does the evidence tell you?
		support decision making about what grade of support a person requires.
Public/patient/client experience information	Y	<p>Stories of Changing Lives III: service users who moved to Grade 5 support and accommodation as part of the Progressing on Both Fronts pilot have experiences captured as part of this project. http://rehpatientscouncil.org.uk/wp-content/uploads/2017/10/REH-Patients-Council-Stories-Of-Changing-Lives-III.pdf</p> <p>Evaluation of Progressing on Both Fronts pilot (provision of Grade 6 and 5 support and accommodation by a multiagency team)</p> <p>Collective advocacy provided by the REH Patients Council regularly meets with service users at Firrhill and on the rehabilitation wards at the Royal Edinburgh Hospital.</p> <p>Reported benefits</p> <ul style="list-style-type: none"> • Joint working between partners has enabled an increased variety and choice of activities of interest to be provided to service users at both sites. <p>Service users' comments have included appreciating improved living environments, enjoying being able to personalise their rooms at Firrhill, having a new-found sense of independence and freedom and appreciating having a range of staff working with them to meet different needs.</p>
Evidence of inclusive engagement of service users and involvement findings		Service user representation via collective advocacy from the initiation of the Wayfinder Partnership which has informed development of the Wayfinder Graded Support Model and how services are

Evidence	Available?	Comments: what does the evidence tell you?
		delivered and monitored. <ul style="list-style-type: none"> Also informed research specific to Wayfinder (see above, Bredski et al. 2015)
Evidence of unmet need		
Good practice guidelines		
Environmental data		
Risk from cumulative impacts		
Other (please specify)		
Additional evidence required		

7. In summary, what impacts were identified and which groups will they affect?

Equality, Health and Wellbeing and Human Rights	Affected populations
<p>Positive</p> <p>The service provides positive impacts for residents with mental health issues as it provides intensive rehabilitation within a supportive physical and social environment</p> <p>The person centred and partnership approach to the planning of the individual's recovery helps work around any particular issues which the resident may have and provides support to achieve goals and choices. If there is a requirement for those with particular needs, then these are dealt with on a one to one basis.</p>	<p>Those with mental health issues</p> <p>All groups</p>

<p>The service can accommodate people with physical disabilities as it has 1 adapted bedroom on the ground floor.</p> <p>The service provides greater flexibility for friends and family to visit compared to their previous hospital accommodation as so has a positive impact on residents, family and friends.</p> <p>The use of the hospital non-denomination/spiritual facilities and continuing of religious practices in the community is encouraged and support is provided to assist.</p> <p>Peer support workers will provide practical and emotional support across a range of issues such as supporting positive mental health, maintaining family relationships, maximising income and support with budgeting finances, managing substance use addictions, physical health issues, opportunities for e.g. volunteering.</p> <p>The ethos of the service is to</p> <ul style="list-style-type: none"> • facilitate and respond to person centred choices and goals • increase engagement for service users in daily living activities and social, leisure and work interests/activities • enable service users to move to a different grade of support and accommodation as described within the Wayfinder Graded Support Model. <p>This includes promoting recovery and independent living through the principles of peer support and self-managed care and increasing volunteering opportunities and so the service has a positive impact on human rights for patients.</p> <p>Negative</p> <p>For practical reasons there may be reasons for exclusion however this has not occurred to date. If there are any requirements, then those will be dealt with on a one to one basis.</p> <p>If English is not the first language then this would be a challenge however would be assessed on an individual</p>	<p>Those with physical disabilities</p> <p>People with different religions or beliefs</p> <p>Those vulnerable to falling into poverty</p> <p>All patients</p>
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<p>basis.</p> <p>The accommodation is in close walking distance of both primary and secondary schools however this is risk managed.</p>	
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<p>Environment and Sustainability</p> <p>Positive</p> <p>The service uses an adapted existing building, a sandstone, detached house, rather than a new build which provides a pleasant living environment. Residents are encouraged to personalise their space. Insulation and other fuel saving measures have been taken.</p> <p>Negative</p>	<p>Affected populations</p>
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<p>Economic</p> <p>Positive</p> <p>Budgeting/employment /volunteering/education advice and support is provided for patients</p> <p>Negative</p>	<p>Affected populations</p>
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8. Is any part of this policy/ service to be carried out wholly or partly by contractors and how will equality, human rights including children’s rights , environmental and sustainability issues be addressed?

Part of the service will be carried out through third sector providers, namely Carr Gorm, Penumbra and Volunteer Edinburgh who responded to a specification

and an Invitation to Negotiate document. Once received, each response was evaluated by a panel of officers from the Health and Social Care Partnership.

- 9. Consider how you will communicate information about this policy/ service change to children and young people and those affected by hearing loss, speech impairment, low level literacy or numeracy, learning difficulties or English as a second language? Please provide a summary of the communications plan.**

The service is limited to 6 patients at any one time and is only for those who are referred. No communication plan will therefore be required.

- 10. Is the policy a qualifying Policy, Programme or Strategy as defined by The Environmental Impact Assessment (Scotland) Act 2005? (see Section 4)**

No

- 11. Additional Information and Evidence Required**

If further evidence is required, please note how it will be gathered. If appropriate, mark this report as interim and submit updated final report once further evidence has been gathered.

No further evidence is required at this stage for this service, however for future planning of the wider service provision, consideration should be given to the likely requirement/demand for disabled accommodation and those with particular needs.

- 12. Recommendations (these should be drawn from 6 – 11 above)**

Consideration should be given to the likely requirement/demand for disabled accommodation.

13. Specific to this IIA only, what actions have been, or will be, undertaken and by when? Please complete:

Specific actions (as a result of the IIA which may include financial implications, mitigating actions and risks of cumulative impacts)	Who will take them forward (name and contact details)	Deadline for progressing	Review date
Consideration should be given to the likely requirement/demand for disabled accommodation	Colin Beck	Autumn 2018	December 2018

14. How will you monitor how this policy, plan or strategy affects different groups, including people with protected characteristics?

Evaluation of the project will be carried out through the Wayfinder Partnership – Monitoring and Evaluation Group.

15. Sign off by Head of Service



Name: Colin Briggs, Chief Strategic & Performance Officer (Interim)

Date: 08/08/2018

16. Publication

Send completed IIA for publication on the relevant website for your organisation. [See Section 5](#) for contacts.

Section 5 Contacts

- **East Lothian Council**

Please send a completed copy of the IIA to equalities@eastlothian.gov.uk and it will be published on the Council website shortly afterwards. Copies of previous assessments are available via http://www.eastlothian.gov.uk/info/751/equality_diversity_and_citizenship/835/equality_and_diversity

- **Midlothian Council**

Please send a completed copy of the IIA to zoe.graham@midlothian.gov.uk and it will be published on the Council website shortly afterwards. Copies of previous assessments are available via http://www.midlothian.gov.uk/downloads/751/equality_and_diversity

- **NHS Lothian**

Completed IIAs should be forwarded to impactassessments@nhslothian.scot.nhs.uk to be published on the NHS Lothian website and available for auditing purposes. Copies of previous impact assessments are available on the NHS Lothian website under Equality and Diversity.

- **City of Edinburgh**

Complete impact assessments should be forwarded to the Equalities Officer.

- **West Lothian Council**

Complete impact assessments should be forwarded to the Equalities Officer.